



iTalk: Just a phone call away

Accessing your The County FCU account has never been easier!

The County FCU is pleased to introduce an even better way to connect with your account(s), day or night! Our new phone access system is more convenient and easy to use! Simply call 1-855-326-3468, enter your account number and password, and have secure access to your account(s) right from your phone!

- **Easy-to-use mobile access to your credit union accounts**
- **The service you expect - 24/7!**
- **Speech recognition for ease of use**
- **"Expert mode" simplifies the call flow for frequent users**
- **Accessible without entering your credit union institution number**
- **Enhanced security features**

Here are the simple access codes to help you get the account answers you need, at the press of a button!



The County Federal Credit Union Menu

Main Menu

- Press **1** for **Account balance**
- Press **2** for **Account history**
- Press **3** for **Funds transfer activities**
- Press **4** for **Account management**

Menu 1 (Account Balance)

- Please select one of the following account types
- Press **1** for **Checking**
 - Press **2** for **Savings account**
 - Press **3** for **Loan account**

Menu 2 (Account History)

- Please select one of the following account types
- Press **1** for **Checking account**
 - Press **2** for **Saving account**
 - Press **3** for **Loan account**

Checking History

- Please select one of the following search options
- Press **1** for **All transactions**
 - Press **2** for **Last 5 transactions**
 - Press **3** for **Withdrawals**
 - Press **4** for **Deposits**
 - Press **5** for **ATM transactions**
 - Press **6** for **Check number**
 - Press **7** for **Amount**
 - Press **8** for **Date**

Savings History

- Please select one of the following search options
- Press **1** for **All transactions**
 - Press **2** for **Last 5 transactions**
 - Press **3** for **Withdrawals**
 - Press **4** for **Deposits**
 - Press **5** for **ATM transactions**
 - Press **6** for **Amount**
 - Press **7** for **Date**

Loan History

- Please select one of the following search options
- Press **1** for **All transactions**
 - Press **2** for **Last 5 transactions**
 - Press **3** for **Payments**
 - Press **4** for **Advances**
 - Press **5** for **Amount**
 - Press **6** for **Date**

Menu 3 (Funds Transfer Menu)

- Press **1** to **Transfer funds immediately**
- Press **2** to **Schedule a funds transfer**
- Press **3** for **Payments**
- Press **4** to hear **Existing scheduled transfers**
- Press **5** to **Delete an existing transfer**

Menu 4 (Account Management Menu)

- Press **1** for **Stop payment activities**
- Press **2** to **Change PIN**
- Press **3** for **Future dated transactions**

At any time during this call you may do the following:

- Press **1*** for **Help**
- Press **3*** for **Main menu**
- Press **#** to **Repeat the menu options**
- Press ***** to **Hear the previous menu**
- Press **8*** to use **Voice recognition**
- Press **9*** to **Change account number**

Caribou	(207)498-7021
Old Town	(207)827-4209
Presque Isle	(207)554-1004

Toll Free	1(855)326-3468
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Questions?

We're happy to help!

Give us a call or stop in our branch, and we'll make sure you can take full advantage of this great way to connect with The County Federal Credit Union.