



Photo by Paul Cyr

The County

Summer 2024

Line

The County Employees Take Home Prestigious Awards

On May 17, 2024, two employees of The County Federal Credit Union were awarded honors from their peers at the Maine Credit Union League’s annual convention.

Caribou Branch Manager Dustin Graham was presented with the first annual John G. Murphy Rising Star Award. The John G. Murphy Rising Star award is given to a Maine credit union employee who is newer to working at a credit union and whose dedication and exceptional talents are already recognized and admired by their colleagues.

“We are incredibly proud of Dustin for being the first Maine credit union employee to earn this recognition and for his outstanding efforts and unwavering fortitude in striving for improvement,” said Ryan Ellsworth, President & CEO. “His commitment and exceptional performance have significantly impacted our team, the members, and the community.”

Ryan Ellsworth was presented with the James M. Grotto Award for Outstanding CEO. The James M. Grotto Award for Outstanding CEO is given annually by the Maine Credit Union League to a deserving credit union CEO who has demonstrated outstanding leadership, led change and expansion, and created an atmosphere of inclusivity in their organization.

“Although Ryan often deserves to take center stage with the many successes we experience under his leadership, he finds enjoyment in celebrating the successes of others,” said James Mattila, COO.

“Ryan often says that if you take care of your employees, they’ll take care of our members,” said Dan Bagley, EVP. “And he’s right. He creates a culture of supporting and mentoring his employees while enjoying what we do.”

Congratulations to both for these prestigious awards!



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*excludes credit cards

New Faces



Alyssa
Part-Time Teller
Fort Fairfield



Madelyn
Member Service Center
Rep. - Caribou



Malakai
Full-Time Teller
Presque Isle



Alanna
Part-Time Teller
Bangor



Devon
Card Services Manager
Presque Isle



Elizabeth
Member Service Center
Rep. - Caribou



Heidi
Full-Time Float Teller
South



Madison
Full-Time Teller
Presque Isle



Brittany
Part-Time Float Teller
North



Ashton
Part-Time Teller
Presque Isle

Promotions



Heidi
Senior Accountant
Presque Isle



Karen
Senior Accountant
Presque Isle



Kendyl
Asst. Branch Manager
Presque Isle

James Mattila Named COO

The County is pleased to announce that James Mattila, former VP of Lending, has been promoted to Chief Operations Officer.

“We are excited to announce the promotion of James to this newly-created Chief Operating Officer position at The County,” said Ryan Ellsworth, President & CEO. “This strategic move underscores our commitment to succession planning, ensuring that our leadership pipeline is robust and capable of steering our organization well into the future. Furthermore, as we continue to experience significant growth and expand our services, the COO will play a critical role in enhancing operational efficiencies and driving innovative initiatives. This addition to our executive team aligns with our vision of providing exceptional value to our members and sustaining our competitive edge in the financial services industry.”

Mattila began his career at ATX as a sales professional in 1999. Before he left ATX in 2008, he had the top sales nationally for professional tax preparation and accounting software. From there, he transitioned to The County as a member service representative in 2008. By 2016, Mattila had become The County’s Vice President of Lending and has remained in that role until his recent promotion.

“I am eager to work with our team to execute the highest value for our members and fulfill our member promise,” said Mattila. “I appreciate being part of a team that truly has our memberships’ best interests at heart. I look forward to further developing new and exciting initiatives while maintaining the best-in-class service delivered by our kind, trustworthy, and knowledgeable team.”

Mattila attended CUNA Management School and graduated in 2019 as a Certified Credit Union Executive. He earned his bachelor’s in business administration from Husson University. He is currently the president of the Aroostook Chapter of Maine Credit Union and sits on the Caribou Economic Development Committee.

“James, as an internal candidate, brings a great perspective to this new position,” said Dan Bagley, Executive Vice President. “He has the experience we need combined with the drive we want in order to move The County forward in the best interests of our members. He is focused on the credit union mission of people helping people, and we see him enact that mission every day. It’s a pleasure to promote from within and watch the development and growth of one of our own.”



SAVE THE DATE!

FMI:

The County’s Fall Festival to End Hunger

Saturday, October 5, 2024

Noon - 9:00pm

Live Music! Food Trucks! ATV Ride-in! Golf Scramble!

All proceeds benefit local food pantries!



Heidi
Senior Accountant
Presque Isle



Karen
Senior Accountant
Presque Isle



Kendyl
Asst. Branch Manager
Presque Isle



Dennis
AVP Retail Services
North



Dorinda
Head Teller
Houlton

Holiday Closings

Independence Day

Tuesday, July 4th

Labor Day

Monday, September 4th

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